



Bib Data Sheet


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SERIAL NUMBER 09/523,935	FILING DATE 03/13/2000 RULE —	CLASS 379	GROUP ART UNIT 2748	ATTORNEY DOCKET NO. 024/1	
APPLICANTS John Crook, Austin, TX ; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/12/2000 —					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance <input checked="" type="checkbox"/> HM Verified and Acknowledged _____ Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 2	TOTAL CLAIMS 52	INDEPENDENT CLAIMS 4
ADDRESS Kaplan & Gilman LLP Counselors at Law 900 Route 9 North Woodbridge ,NJ 07095					
TITLE Method of processing an inbound call in a call center					
FILING FEE RECEIVED 1474	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		